



St Margaret of Scotland Hospice

St Joseph's Ward

Information for Patients and Families

St Margaret of Scotland Hospice, founded by the Sisters of Charity in 1950, is at the heart of the Community providing wholeness of care for both body and Spirit.

WELCOME

St Joseph's Ward is a 30 bedded unit in which we provide the highest standard of care to patients who require management of symptoms, respite and end of life care. The senior staff and all other staff are always available to help with your needs, concerns or queries or to point you in the direction of appropriate help, for example, to the Pastoral Care Team.



ST JOSEPH'S WARD

For your benefit and comfort, and to ensure the smooth and peaceful running of St Joseph's Ward, we would like to offer you the following information, which we ask you to read.

The Ward Staff

The Ward Managers are Fiona Kerr, Jacqueline Starkey, Roseleen Robb and Deputy Ward Manager Claire Leese.



Fiona Kerr



Jacqueline Starkey



Roseleen Robb

Names and photographs of all ward staff are displayed on the walls opposite the Nurses Station.

Admission

Small personal items, such as photographs, etc., may be brought into the Hospice.

Clothing

Please ensure the patient has adequate clothing, stockings, socks, underwear, slippers and outdoor shoes, if appropriate. Please name label all clothing.

We encourage families to participate in their relative's care and would ask that toiletries and clothing are always in plentiful supply.

Toiletries Required

Shampoo, talcum powder, body spray, deodorant, soap, moisturiser, foam bath and other personal toiletries.

Valuables

All valuables and clothing will be listed and a receipt given. It is preferable that large sums of money or valuables are held by relatives or handed over for safekeeping to the Nurse in Charge of the Ward. The Hospice cannot accept responsibility for any loss.

Laundry

A laundry service is available. We encourage relatives to take home woollen and “dry clean only” items to be cleaned. The Hospice cannot accept responsibility for loss or damage to clothing.

Celebrations and Birthdays

We celebrate birthdays and other occasions. The Marguerite Lounge may be used for small gatherings. Families are encouraged to provide sweets, juice and supply a cake if possible.

Smoking

In order to protect the environment and health and safety of its patients, employees and visitors, St Margaret of Scotland Hospice has a no smoking policy. For those in-patients who smoke, the Hospice Medical Team will, if appropriate, discuss the option of nicotine replacement therapy with patients. **Please note the use of e-cigarettes is a fire risk and is therefore strictly prohibited.**

Activities and Outings

Outings are arranged in the Spring and Summer months for patients who are able to participate. Families are encouraged to participate and are welcome to take their relatives out. A wheelchair can be provided. We have beautiful grounds and gardens and we encourage families to take their relatives out in the summer months.

A Women's Guild attends the Hospice once a month to sing and to entertain the patients. We also have video nights, dominos and relaxation therapy. Every Monday we have a lively physiotherapy class for patients and physiotherapy services are available to all patients as appropriate.

Hairdressing

The hairdresser attends weekly on a Thursday.
Please let a member of staff know if your relative would like to attend the hairdresser.

Shampoo & Set	£10
Blow-dry	£10
Cut & Blow-dry	£10
Cut, shampoo & set	£10
Perm	£20
Cut & Perm	£25
Gents Cut	£5

Visiting

Open visiting is between the hours of 12pm and 8pm

However, at the patients' request, we ask that the mealtimes be avoided - 12.30–2pm and 5pm–7pm.

Children are warmly welcomed but must be supervised at all times.

The Garden Room Restaurant is available to visitors and patients for meals, light snacks and drinks. It is open daily from 7.30am until 7.30pm.

Chaplaincy Services

Hospice Chaplain Father Frank Wilson
 Father Bernard Connell

Hospice Minister Reverend Bill Ferguson

We aim to cater for all beliefs and none. The following services are available at the Hospice:

Daily Mass

Mondays, Thursdays, Fridays & Weekends- 11.30am

Tuesdays & Wednesdays - 4.00pm

Church of Scotland Service

Every Wednesday at 11.00am

Special requests for other services may be agreed. Should a visitor wish to accompany a relative to one of the various religious services within the Hospice, please contact the Nurse in Charge for details.



Prayer Room

Health and Safety

For Health and Safety and Fire Regulation purposes, please always sign in and out at Reception.

A fire alarm test takes place every Wednesday at 10am.

Regulation of Care

If you are dissatisfied with the service in St Joseph's Ward, you may complain directly to Christine Hill, Executive Office Business Manager, Healthcare Improvement Scotland, Gyle Square, South Gyle Crescent, Edinburgh, EH12 9EB

Phone 0131 275 6000 (reception)

Email christine.hill2@nhs.net

Contact

Direct Line: 0141 435 7011 (St Joseph's Ward)

Reception: 0141 952 1141

Fax: 0141 951 4206

Email: office@smh.org.uk

Website: www.smh.org.uk